| Emily RogersHighly motivated sales associate with extensive customer service and sales experience. An outgoing sales professional constantly improving buying experience and elevating the company profile. My goal is to obtain a public relations specialist job post-graduation.  | 10000 Imperial Hwy Downey, CA 90242**(619) 655-1448****Emilyrogers1727@gmail.com** |
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| EXPERIENCEHead Cashier, Sprouts Farmers Market Inc. Long Beach, CA |August 2019 - CurrentAddressed customer needs, including price checks and merchandise retrieval from upper shelves or stockroom.Evaluated customer information to explore issues, develop potential solutions and maintain high-quality service.* Conduct special requirement inventories/audits as directed by store management.
* Store management functions included sales goal achievement management.
* Strong attention to detail and proficiency with numbers; proficient in cash handling and mathematical skills; ability to read, write and count.
* Alleviated store crises including customer complaints, theft and operational issues.
* Assists in the selection of and training of new cashiers as well as taking the necessary steps for disciplinary actions, which may include directly administering discipline or participating in disciplinary actions.

EDUCATIONCalifornia State University, Long BeachAugust 2019- Current Public Relations and JournalismSKILLS Public Relations and Journalism* Experience in the newsroom including drafting pitches and writing journalistic pieces.
* Experience writing news releases, radio releases, and crafting fact sheets.
* Basic knowledge of InDesign.
* Knowledge of various social media platforms.
* Strong crisis communication planning skills.
* Skilled in Word, PowerPoint, and Excel.
* Research and interviewing skills.
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